



## Volunteer Survey 2026 - draft

Educafe would not happen without your help so it's important that we:

- understand your volunteer experience
- capture important feedback, including your ideas and suggestions
- get a sense of whether you wish to continue volunteering with us
- find out how we can improve your volunteer experience in the future
- Understand the impact volunteering has on everyone

Please remember this is an anonymous survey. Our data protection policy is attached at the bottom. Thank you for taking the time to share your views.

### **Which Educafe area/project do you spend most of your volunteer time in?**

### **How long have you been volunteering with us?**

- under 6 months
- 6 to 12 months
- 2 to 3 years
- 3 years + (from the very start!)

### **How frequently do you volunteer with us?**

- Weekly
- Twice a month
- Once a month
- Less

### **How did you hear about Educafe?**

- Through an existing volunteer
- Word of mouth (from a friend/neighbour/family member)
- I was referred by a social prescriber
- Through social media (Facebook or Instagram)
- Search engine or website
- From the library or other local organisation
- Other

**If 'other' or organisation, please explain:**

**What's your main motivation for volunteering with us?**

- To get out of the house and socialise
- Personal interest
- Gain experience and find work
- To give back to the community and help others
- To share my skills and knowledge (eg, language, fundraising or promote my business)
- Other

**If 'other', please explain.**

**Do you receive adequate support and guidance during your volunteering?**

- Always
- Most of the time
- Rarely
- Never

**Is there anything we could do to make your volunteer experience more rewarding?**

- No
- Yes

**If yes, please explain**

 **How are you doing section?**

Volunteering can be really rewarding, but it's easy to forget to check in with yourself. This short section helps us understand how you're feeling and shows our funders the positive impact Educafe has on everyone. There are no right or wrong answers and you can skip any question if you prefer.

**Overall, how satisfied are you with your life nowadays?**

1 2 3 4 5 6 7 8 9 10

Not Satisfied

Satisfied

**To what extent do you feel that the things you do in your life are worthwhile?**

1 2 3 4 5 6 7 8 9 10

Not at all

Completely

**How happy did you feel yesterday?**

1 2 3 4 5 6 7 8 9 10

Not at all happy

Completely happy

**How anxious did you feel yesterday?**

1 2 3 4 5 6 7 8 9 10

Very anxious

Not anxious

**How confident did you feel when you started volunteering at Educafe?**

1 2 3 4 5 6 7 8 9 10

Not very confident

Really confident

**How confident are you now since volunteering at Educafe?**

1 2 3 4 5 6 7 8 9 10

Not very confident

Really confident

**Do you feel like a valued member of our volunteer team?**

Yes

No

**If no, please explain.**

**DBS checks are an essential part of volunteering with Educafe. Please confirm that you have an enhanced DBS certificate.**

Yes, I confirm that Educafe has my enhanced DBS certificate (they expire every 3 years).

No, I will email Ellen, ellen@educafeuk.co.uk to get my DBS check renewed.

**Are there specific areas in which you would like additional training? (Please note we will be sharing an inhouse safeguarding video with additional information from the start of term.)**

Internal teaching advice

Useful resources

Cultural training

Other

**If other, please specify (we always seek to find worthwhile free training for our volunteers).**

**Can you share an example of a positive experience or personal highlight that you've had while volunteering with Educafe?**

**Would you recommend volunteering with our organisation to friends or family?**

Definitely

Likely

Neutral

No

**Finally, how would you rate your overall experience as a volunteer with us?**

Excellent

Good

Average

Poor

Very poor

**Do you have any comments, concerns, questions or suggestions for our Educafe volunteer programme?**

## Educafe Privacy Statement

We are committed to protecting your privacy and complying with the UK General Data Protection Regulation (UK GDPR).

This Privacy Statement explains how we collect, use, store, and protect your personal information.

**Information Collection:** We collect personal information that is necessary for the purpose stated. This may include your name, contact details, and other relevant information.

1. **How We Use Your Information:** We only use your information for the specific purpose mentioned. We don't use it for anything else unless we have your permission or are required by law.

2. **Keeping Your Information Safe:** We have measures in place to protect your personal information from unauthorised access, loss, or misuse. We regularly review and update our security practices to ensure your data is safe.

3. **Sharing Your Information:** We may need to share your information with trusted third parties to fulfil the purpose mentioned. We make sure they have appropriate security measures in place and only use your information for the agreed purpose.

4. **How Long We Keep Your Information:** We will keep your information for as long as necessary to fulfil the purpose stated or as required by law. Once we no longer need it, we will securely delete or destroy it.

5. **Your Rights:** You have rights regarding your personal information. This includes the right to access, correct, or delete your data. You can also object to how we use your information or ask us to restrict certain processing activities.

6. **Contacting Us:** If you have any questions, concerns, or wish to exercise your rights, please contact us using the contact information provided. We will respond as soon as we can.

We take your privacy seriously and follow the UK GDPR to protect your personal information. If you need more information or have any concerns, please reach out to us. EDUCAFE CIC [info@educafeuk.co.uk](mailto:info@educafeuk.co.uk)